

GENERAL TERMS AND CONDITIONS OF CONTRACT

FUJIMAE SL



FUJIMAE

The conditions stipulated below shall come into effect between the parties only when the seller has confirmed the order and sent the buyer all the terms outlined.

1. COVERAGE OF OUR PRODUCTS.

FUJIMAE SL, with CIF number B60251113, located at C/ CAN ALBAREDA Nº 5 POL INDUSTRIAL CONGOST, 08760, MARTORELL, BARCELONA, operates through the website <https://fujimae.com/es/> in Spanish territory and abroad, specifically, the Peninsula, Balearic Islands, Canary Islands, Ceuta, and Melilla, as well as within the European Union.

The use of this website, as well as any purchases made therein, are considered to be conducted in Spain, and therefore subject to the current Spanish laws and regulations, as applicable, notwithstanding the legislation that may be applicable based on the consumer's status.

2. CONTRACTING PROCEDURE. HOW CAN I BUY ONLINE?

In order for you to access the products offered by **FUJIMAE S.L** and make a purchase, you will need to provide, freely and voluntarily, the personal data that will be requested from you.

Please be informed that in accordance with the requirements of Article 27 of Law 34/2002 on Information Society Services and Electronic Commerce, the contracting procedure will follow the steps outlined below:

Buying on <https://fujimae.com/es/> is very simple. You just need to follow the steps below:

1. Click on the product you wish to select. If prompted for a size, please choose the most suitable option. If you have any doubts regarding the size, you can refer to the "Size Guide" located next to the basic product information, following the product images.
2. Once you have made your product selection, specified the quantity, and chosen sizes where necessary, click the "Add to Cart" button.

3. Once all desired products are selected, click on the cart icon located in the upper right corner of the page, then click "Continue." You will be directed to a summary of your purchase. After reviewing your items, you may add any available coupons. At this point, you can choose to "Continue Shopping" or proceed to "Checkout." The top of the page will display the purchasing process and all the steps to complete it.
4. Upon proceeding to checkout, you must either sign in if you have an account or register to continue with the purchasing process if you do not.
5. If registering, begin by entering your email address. You will then be directed to a form where you must provide your personal information. Once completed, indicate the type of registration:
 - a. Selecting "INDIVIDUAL" allows you to proceed by clicking "REGISTER."
 - b. Selecting "TEACHER" will prompt additional fields to complete regarding teacher registration.
 - c. Selecting "GYM/ASSOCIATION" will require filling out various fields for registration.
 - d. Selecting "STORE" follows the same process as the previous options, completing the required fields to continue registration.
6. Once all required fields are completed, proceed to the next step by clicking "REGISTER."
7. After registration, the page will display a summary of the data provided in the previous steps for your review. You can choose to use the same address for billing or provide a different one.
8. After verifying all the information, you have the option to include comments for the delivery person. If everything is correct, proceed by clicking "GO TO CHECKOUT."
9. The next step involves transportation details, including the shipping company, shipping cost, and estimated delivery time. Before proceeding to payment, you must accept the "General Terms and Conditions of Contract."
10. Once the entire process is completed, you will be directed to a final page detailing your purchase information. You must then select:
 - a. Pay on delivery, which redirects you to another page to confirm your order and payment method.
 - b. Pay by card, which takes you directly to the payment gateway to complete the transaction.

Prior to clicking the "GO TO CHECKOUT" button, you will encounter a data protection clause. In addition to consenting to the processing of your data to process your

purchase, you must read and accept these General Terms and Conditions of Contract, which will govern the transaction. You may download the General Terms and Conditions of Contract if desired.

The prices applicable to each product will be those published on the website and applied automatically during the contracting process in its final phase. In any case, this will always be communicated to users beforehand.

For any information regarding the order, users may contact customer service via email at info@fujimae.com or by phone at **937750433**.

FUJIMAE S.L reserves the right to modify its prices at any time. Products will be invoiced at the price in effect at the time of purchase.

3. INFORMATION ABOUT THE PRODUCTS.

The product descriptions offered on the portal are based on the product catalog of **FUJIMAE S.L**. The products presented on our website are a carefully curated selection from our collection. We have taken special care to accurately showcase the colors and features of our products. Given the different quality or resolution of monitors or devices used by the user, it is essential that you carefully read the product description on the purchase page as it is not dependent on such contingencies.

You may have the opportunity to rate and comment on our products; to prevent offensive, violent, illegal, spam, etc., comments, these will be subject to our validation. You will be solely responsible for the comments you leave on our website, with **FUJIMAE S.L** in no way responsible for them, nor obligated to publish them. We inform you that freedom of expression and information does not include the right to insult or promote illegal conduct. As website administrators, if we become aware of any offensive, derogatory, or otherwise violent comments, we will immediately remove them. We kindly ask that if you become aware of any such comments, please inform us through the contact methods provided above.

4. PRICE INFORMATION.

The price of each product will be as stipulated on our website at any given time. While we strive to ensure that all prices listed on the page are correct, errors may occur. If we discover an error in the price of any service you have ordered, we will inform you as soon as possible and give you the option to reconfirm your order at the correct price or cancel it.

Prices may change at any time, with such modifications not affecting orders that have already been placed. **The prices listed for each service will be expressed in euros (€).**

Unless otherwise stated, the prices of products displayed on our website include the legally applicable taxes (Spanish VAT).

Shipping costs and applicable taxes will be itemized at the time of purchase (checkout screen), so that the user can know exactly what the final price of the product is and how it is composed.

5. SHIPPING COSTS.

5.1. ORDERS FROM SPAIN AND PORTUGAL

- Free shipping on orders over **50 euros (€)**, except for bulky items* and tatamis.
*Ref.:30650, 30681, 30687, 30688.
- Otherwise, for orders under 50 euros (€): shipping costs will vary based on weight and type of material.

Península:

- Up to 20 kg: transportation costs will be €4.95 including VAT for 24h-48h deliveries
- Over 20 kg: transportation costs will be €15 plus VAT
- Bulky material* (such as filled bags): transportation costs will be €15 (per unit) plus VAT
- Tatamis: in this case, the customer must request a quote to confirm shipping costs to the destination.

Balearic Islands:

- Up to 5 kg: transportation costs will be €10 plus VAT
- Up to 20 kg: transportation costs will be €15 plus VAT
- Over 20 kg: transportation costs will be €20 plus VAT. Delivery in 3-4 days
- Bulky material* (such as filled bags, ...): transportation costs will be €15 (per unit) plus VAT
- Tatamis: in this case, the customer must request a quote to confirm shipping costs to the destination

Canary Islands / Ceuta / Melilla: shipping costs starting from €8; sent via Correos Blue Package service. Delivery time between 7-10 days.

Conditions:

- Certified product.
- Shipments will be subject to weight/volume criteria (167 kg/cubic meter), according to the following formula: length x width x height (in cm) / 6,000.
- Shipping costs based on weight (VAT not included):

Up to 1 kg.	8 euros (€)
More than 1 kg. Up to 2 kg.	9 euros (€)
More than 2 kg. Up to 5 kg.	12 euros (€)
More than 5 kg. Up to 10 kg.	14 euros (€)
More than 10 kg. Up to 15 kg.	20 euros (€)
More than 15 kg. Up to 20 kg.	24 euros (€)
Shipments with volumetric weight exceeding 20 kg, price per fraction or kg.	1,40 euros (€)

- Bulky items* and tatamis: A quote must be requested.
- If a customs declaration (DUA) is required, the customer will be informed of the additional costs.

*Ref.:30650, 30681, 30687, 30688.

5.2. ORDERS FROM MEMBER COUNTRIES OF THE EUROPEAN UNION OR THE REST OF THE WORLD

Shipping costs will always be borne by the customer.

For shipments to EU member countries, transportation will be included at the time of placing the order based on the product's weight and destination, except for bulky items or tatamis.

For shipments to countries that are NOT EU members, transportation must be confirmed before the order is shipped. The order will only be dispatched once confirmed by the customer (payment will be made upon transportation confirmation).

For bulky items or tatamis, in both cases, FUJIMAE will communicate the transportation cost to the customer before shipping. The order will only be dispatched once confirmed by the customer (payment will be made upon transportation confirmation).

6. CUSTOMS INFORMATION.

If a delivery address outside the EU is provided for the product, **you may be liable for paying import duties and taxes, which will be charged to you when the package reaches its destination.** Any additional amount due to customs clearance will be your responsibility. As an importer, you must comply with all applicable laws and regulations in the country where you receive the order. **Please note that international shipments are subject to inspection and opening by customs authorities.**

7. PURCHASES FROM ABROAD.

In order to deduct the VAT from international invoices, it is essential to provide the National ID number or Passport.

Shipping costs, applicable taxes, and other surcharges and fees will be itemized at the time of purchase (checkout screen), so that the user can know exactly what the final price of the product is and how it is composed.

It is possible to estimate and collect a deposit for import duties during the order processing. These funds will be used to pay import taxes to the appropriate authorities when your order has reached the destination country.

The estimated amount of import tax will appear on the summary page of your order. If this amount does not appear in the summary of your order, customs expenses will be borne by the recipient.

8. INFORMATION ABOUT PAYMENT METHODS.

Payment of the price through the website is made at the time of purchase, and **FUJIMAE SL** will send you a confirmation email of the purchase made, providing information about the expected date for product reception.

FUJIMAE S.L declares that it does not have access to or store sensitive data regarding the User's payment method, except for the strictly necessary data for payment management. Only the corresponding financial institution processing the payment has access to this data for payment and collection management. Once the purchase process is completed, an electronic document is generated formalizing the contract, which the user can print.

FUJIMAE S.L reserves the right to cancel orders in accordance with these conditions. You can consult the reasons for cancellation in the specific section that regulates them.

8.1. ORDERS FROM SPAIN

- **What payment methods can I use to make my online purchase?**

The payment for the products offered by the entity can be made through:

1. **Credit or debit card. Visa, MasterCard.** (No surcharge on the final price).
If your payment method is by bank card, by clicking "Buy and proceed to payment" you are confirming that the credit card is yours. If you receive a notification that your card has been declined and you have verified that the card has not expired and that the information associated with your card does not contain any errors, you should contact your bank first to find out the reason for the rejection or lack of authorization.
2. **Bank transfer.**
3. **Cash on delivery. Cash upon delivery.**
This method of payment is considered as cash payment and according to Law 7/2012, of October 29, amending tax and budgetary regulations and adapting financial regulations for the intensification of actions in the prevention and fight against fraud.

In this case, there is a limitation on cash payments of €2,500 to the same customer in the period of one year.

4. **Discount coupons.** Check specific coupon conditions by **clicking here**. **[INTERNAL NOTE. INCLUDE HYPERLINK]**

Once the order is placed, the company will confirm your order within twenty-four (24) hours of your request. These General Terms and Conditions of Contract will remain on this website and must be accepted by you before making payment.

- **How can I pay via bank transfer?**

If you have chosen bank transfer as your payment method, you have a maximum of three business days to complete it. The order will begin processing once the company has received confirmation of the transfer.

If we have not received the transfer within the three business days, we will proceed to cancel the order.

- **information should I use to make the bank transfer?**

It's very simple. Once this payment option is selected, the necessary details to make the payment are as follows:

- **Beneficiary:** FUJIMAE SL
- **BIC:** BSCH ESMM XXX
- **IBAN:** ES26 0049 4708 1122 1007 5326
- **Subject:** Order Reference

The transfer fees will always be borne by the buyer.

- **Is it safe to enter my credit card details on the website?**

As you can see in our security policy, our payment system is secure using the indicated methods. Our online store has an SSL certificate that protects banking information transmitted during the purchase process using encryption methods. Confidential credit or debit card payment details are transmitted directly and securely to the financial institution.

When making payment through a secure payment gateway, the system will automatically verify if the credit card is activated for Secure Electronic Commerce. It will then connect with the issuing bank, which will request authentication and authorization of the transaction.

- **My card has been declined, what can I do?**

If you receive a notification that your card has been declined, you should first contact your bank to find out the reason. However, there may be several reasons for this circumstance:

1. The most common reasons for a payment being declined are related to payment security policies. When making payment through the secure payment gateway, the system will automatically verify that the card is activated for Secure Electronic Commerce. It will then connect with the issuing financial institution, which will request that the buyer authorize the transaction using a personal authentication code. The transaction will only be completed if the issuing bank of the credit card confirms the authentication code, and at that point, the card will be charged. Otherwise, the transaction will be rejected.
2. **The card may have expired.** Please check that your card has not exceeded the expiration date.
3. **Credit limits or funds retention.** The card's purchase limit may have been reached.
4. **Incorrectly entered data.** Please review that you have filled in all necessary fields with the correct information.

In any case, your bank is the only entity that can provide you with the exact reason why a payment has been declined.

- **My card has been used fraudulently, what should I do?**

You should notify **FUJIMAE S.L.** via email or by phone of any unauthorized or fraudulent charges on the card used for purchases on the website as soon as possible, so that **FUJIMAE S.L.** can take appropriate action.

8.2. ORDERS FROM EUROPEAN UNION MEMBER COUNTRIES OR THE REST OF THE WORLD

Payment in advance, by Credit Card or Bank Transfer, once **FUJIMAE S.L.** has informed the customer of the shipping cost if necessary and the order has been confirmed by the customer. By confirming their purchase, the customer is confirming that the credit card belongs to them. Credit cards will be subject to checks and authorizations by the issuing institution, but if said institution does not authorize the payment, we will not be responsible for any delays or non-deliveries, and we will not be able to finalize the order with you.

- **Information about the invoice.**

When placing your order, you explicitly consent to the invoice being issued in electronic format and sent to you via email instead of on paper. However, at any time, you have the option to revoke this consent by contacting our Customer Service through an email addressed to info@fujimae.com.

Subsequent changes will not be possible.

FUJIMAE SL advises that, to preserve data confidentiality, duplicate invoices will only be issued to the contract holder. Duplicates will not be issued to third parties.

9. SHIPPING POLICY.

- **Delivery time.**

The maximum timeframe, unless extraordinary circumstances occur, for the delivery of products is between 24 and 48 hours on business days if the shipment is made to the Peninsula via courier (otherwise, please refer to our shipping section), once payment is made according to the chosen method.

In the event that, for any circumstance, the order cannot be delivered within the established timeframe, we will notify you as soon as possible, inform you of this situation, and give you the option to proceed with the purchase by setting a new delivery date or providing the possibility to cancel the order with a full refund of the paid price.

- **Place of delivery**

FUJIMAE S.L. undertakes to deliver the product in perfect condition to the address provided by you, which must in any case be within Spain, including the Balearic Islands, the Canary Islands, Ceuta, and Melilla, as well as the rest of the countries in the European Union. In order to optimize the delivery process, the address you provide must be one where delivery can be made during normal business hours.

FUJIMAE S.L. assumes no responsibility if the product delivery fails to occur due to false, inaccurate, or incomplete information provided by the user, or if delivery cannot be made due to reasons beyond the control of the shipping company assigned for this purpose, such as the absence of the recipient in these cases.

Delivery will be deemed to have occurred, or the order will be considered "delivered," at the moment you or a third party designated by you acquires physical possession of the products, which will be confirmed by signing the receipt of the order at the agreed delivery address.

If we are unable to deliver your order, we will attempt to find a safe place to leave it. If we cannot find a safe place, your order will be returned to our warehouses. In that case, we will contact you and agree on how to resend it to you. If you will not be available at the delivery location at the agreed time, please contact us or the courier to arrange delivery on another day.

If one week passes from the time your order is available for delivery, and it has not been delivered due to reasons not attributable to us, we will consider that you wish to withdraw from our commercial agreement, and we will consider it resolved. As a result of this resolution, we will refund the payments received from you, except for delivery charges, without undue delay and in any case within a maximum period of 14 days from the date we consider our commercial agreement resolved.

Please note that transportation costs resulting from the resolution of our commercial agreement may incur additional charges, and we reserve the right to pass on these costs to you.

- **Transfer of Risk and Ownership.**

Delivery is considered to be completed from the moment the product has been made available to the User or a third party designated by them (other than the carrier) at the specified delivery location. The risk of the products (including, among others, loss, damage, or theft) shall transfer to the User from the moment the product(s) have been made available to them. However, if the consumer and user arrange the transportation of the goods themselves or if the chosen carrier is not one of those proposed by the entrepreneur, the risk shall transfer to the consumer and user upon delivery of the goods to the carrier, without prejudice to their rights against the carrier.

- **Delivery problems**

If there is any discrepancy or visible problem with the order at the time of delivery, you should not accept the delivery and must note it on the delivery note or the carrier's documentation. If you accept the order with noticeable damage or visible defects, there may be difficulties in returning it. However, in those cases as well as in situations where defects are detected upon opening the package, you must immediately contact us via our email address info@fujimae.com, providing your personal details and order number, along with a photograph and description of the discrepancy or problem. We will promptly get in touch with you to address the issue.

10. RETURN POLICY.

- ***Legal right of withdrawal.***

Products not falling within the exceptions of article 103.

As an individual, you have a legal right to return a product within a maximum period of fourteen **(14) natural** days from the receipt of the product.

The return shipping costs will be covered by FUJIMAE SL in case the product has any defects or if a different product was sent than the one purchased. However, if you wish to return it for reasons other than those, the shipping costs will be your responsibility. A tracking number is required for the shipment, and it is essential to include the withdrawal form within the package.

To make a return, you must hand over the products to the carrier along with the return form, which you can [download here](#).

If you have any questions about the return process, please contact us via the contact email info@fujimae.com or by calling our Customer Service at 9377550433.

- ***Extended Right of Withdrawal by FUJIMAE S.L.***

In accordance with our commercial policies and in strict compliance with current legal regulations, **FUJIMAE S.L.** offers consumers and users an extended period of 30 days, counted from the invoice date of the purchased product, to exercise their right of withdrawal. This extended right operates in parallel with the legal right of withdrawal and provides consumers with the ability to cancel the purchase contract without the need for additional justification.

During this period, consumers can exercise their right of withdrawal without incurring additional costs, except for return shipping costs, which will follow the conditions established by our company.

The primary purpose of this extended period is to provide consumers with a broader window to thoroughly evaluate the product, ensuring that it meets their expectations and needs. It is important to note that exercising this right within the 30-day period does not require the consumer to provide reasons. Furthermore, a full refund is guaranteed within a reasonable timeframe.

This extended withdrawal policy complements and strengthens the legal withdrawal established by regulations, demonstrating **FUJIMAE S.L.** commitment to transparency and complete customer satisfaction. This approach allows consumers to exercise their right of withdrawal conveniently and without obstacles, bolstering confidence in our business operations.

To proceed with the return of a product following FUJIMAE's commercial withdrawal, the following steps must be followed:

1. Products must be returned in the same condition as you received them, along with any related accessories.
2. To request a return, access the "My Purchases" section in your customer account and select the items to be returned within the corresponding order. Then, upon acceptance of your request, you will receive an email with instructions to proceed with the return of the products.
3. It will be necessary to generate and print the RMA return voucher that the user can find in the "My Returns" section of their customer account, to subsequently include it in the package to be returned. This document will help identify your return upon receipt of the package.
4. Returns requested with the sender's origin within Spain will be processed through the Correos Returns Portal, which the customer can access via a link received after their return request is accepted. From the Correos Returns Portal, the user, after entering the data requested by the system, can generate the return label or code necessary to deposit their package at the nearest Correos office. The cost to be paid at the Correos office for shipping will be €2.95 including VAT.
5. Important: For returns of heavy/bulky items or returns from outside Spain, please wait to receive instructions.

Regardless of the payment system used by you, the refund process will be initiated as soon as possible but always within a period of **14 days following the receipt of the product** in our warehouses. In the case of payment by bank transfer, you must provide us with a bank account number in the return form to process the refund.

If you have any questions about the return process, please contact us via email at info@fujimae.com or by phone at Customer Service 9377550433.

- **Product information.**

The products showcased on our website are a carefully curated selection from our collection. We have taken special care to showcase the colors and features of our products with great precision.

However, please note that each monitor's calibration is different, and we cannot guarantee that your monitor displays the colors with complete accuracy.

- **Legal Warranty.**

The User may exercise the legal warranty of **THREE YEARS** for a product/service according to the current regulations on consumer product guarantees, Royal Legislative Decree 1/2007, of November 16, which approves the revised text of the General Law for the Defense of Consumers and Users and other complementary laws. Additionally, there will be an obligation to maintain the availability of repair parts and an adequate technical service for 10 years from the date the product ceases to be manufactured.

In case of doubt, the User can contact info@fujimae.com or call 937750433.

The warranty covers shipping costs, repairs, and replacements entirely free of charge to our warehouses. In the event of a defective product, FUJIMAE SL may choose to repair, replace, reduce the price, or terminate the contract, actions that will be free of charge for the consumer and user.

To make use of the warranty, it is advisable to keep a proof of purchase.

11. CONFLICT RESOLUTION.

- **Applicable Legislation and Jurisdiction.**

The relationship between FUJIMAE SL and the Consumer and User shall be governed by the current Spanish legislation. In accordance with the provisions of article 90.2 of the TRLGDCU, all disputes and claims arising from this legal notice shall be resolved by the Courts and Tribunals of the consumer's domicile.

- ***Extrajudicial Resolution of Conflicts.***

In accordance with Article 14.1 of Regulation 524/2013 of the European Parliament and of the Council of May 21, 2013, on online dispute resolution for consumer matters, the consumer/user is informed that in the event of a conflict, they may resort to extrajudicial online dispute resolution:

<https://ec.europa.eu/consumers/odr/main/index.cfm?event=main.home2.show&lng=ES>

- ***Complaints***

At **FUJIMAE SL**, we strive to provide the highest quality service, but we understand that there may be situations that require special attention.

If you encounter any issues and wish to file a complaint, you can submit your request via email to FUJIMAE SL, detailing the reason for your complaint and providing relevant information such as the order number and additional details.

Once our Customer Service team receives your request, we will send you a confirmation of receipt and assign a reference number to your complaint. Our Customer Service team will review your complaint and endeavor to provide a satisfactory solution.

If the initial resolution is not satisfactory, and you believe further action is necessary, in accordance with current regulations, we provide our customers with complaint forms. In this context, you can request a Complaint Form by following the steps outlined below:

1.- Request a Complaint Form at the physical store located at C/ CAN ALBAREDA Nº 5 POL INDUSTRIAL CONGOST (08760 MARTORELL) BARCELONA.

The process can also be completed by downloading the form with two identical copies, in which case both copies will be filled out with the same content. The completed form should be sent to info@fujimae.com. Upon receipt, FUJIMAE SL will promptly send you the document, including the original company signature and stamp on both copies.

You can download the Complaint Form by [clicking here](#).

- **Minors**

FUJIMAE SL directs its services to users over 18 years of age. Individuals under this age are NOT authorized to use our services and should therefore not send us their personal data. Please note that if such a circumstance were to occur, **FUJIMAE SL** is not responsible for any potential consequences that may arise from the breach of the notice established in this clause.

- **Intellectual Property Claims**

FUJIMAE SL respects the intellectual property of third parties. If you believe that your intellectual property rights may have been infringed upon, please inform us of this incident via email at: info@fujimae.com.

12. SECURITY POLICY

FUJIMAE SL has procured an SSL certificate for its website.

An SSL certificate ensures the protection of all personal and confidential information that may be handled on a website, regardless of the information being transmitted, such as from any of the website's contact forms to the server, or the data entered for newsletter subscriptions or access to protected areas, etc.

The website address will appear in green, activating the "https" protocol that enables secure connections from a web server to the user's browser.

13. SPECIFIC TERMS AND CONDITIONS. DISCOUNT COUPONS AND SOCIAL MEDIA SWEEPSTAKES.

- **Organizer.**

The website visited is owned by FUJIMAE SL with registered office at Ca n'Albareda 5-7 P.I. El Congost 08760 Martorell, with VAT number B60251113.

Registered in the Commercial Registry of [province/town of the Commercial Registry], in volume 25310, folio 189, sheet B-87013, hereinafter referred to as THE HOLDER.

You can contact THE HOLDER through any of the following means:

- **Telephone: 937750433**
- **Contact email: info@fujimae.com**

ACTIVITY/SECTOR OF THE ENTITY: Sale of sports articles for martial arts.

- **What are discount coupons?**

Discount coupons are promotional offers that allow for a partial or total reduction in the price of an order or product. Coupons are only applicable to products and not shipping costs.

Discount coupons may have some additional restrictions or limitations (for example, a limited quantity of coupons or a specific redemption period). In such cases, you can refer to the additional conditions accompanying the coupon. If the discount coupon is no longer valid at the time of your purchase, you will be informed before making the payment.

- **Place and Date:**

Discount coupons can be applied in specific places and to specific users, products, and on determined dates. The conditions of each campaign will be provided along with the distribution of the discount coupon.

- **How to Participate:**

For the company's promoted discount coupons, the general contracting conditions stated on this website apply along with the specific conditions of each coupon.

To enjoy your discount, you must enter the redemption code on the "Cart" screen under the "Coupons" section before proceeding with the complete purchase.

It's essential to always check the applicable terms and conditions to see all the details or requirements of the coupon or offer.

- Discount coupons are for personal use and are non-transferable and cannot be used by third parties, except in the case of exceptions indicated in the Specific Conditions.
- Anyone using discount coupons must be 18 years of age or older.
- Discount coupons cannot be combined with other promotions by the organizing entity.
- Only one discount coupon per order and per shopping cart can be used.
- Coupons are not refundable, must be used in a single purchase of one or more products through this website, and cannot be redeemed for cash.
- Discount coupons can be used for payment from a certain minimum purchase amount, considering the final sale price (VAT included), excluding shipping costs.
- If the discount coupon amount does not cover the final sale price (VAT included), you must pay the difference, which can only be done using the payment methods indicated in section 7 of the General Sales Conditions, "Information on Payment Methods".

- If the coupon value exceeds your order, the difference will not be refundable, nor can it be accumulated for a subsequent order. Therefore, if you do not use the total value of the discount coupon in the order, you will lose the difference.
- Discount coupons are valid for the purchase of a specific selection of products or at a specific time and will expire if not used within the coupon's validity period.
- Selling, trading, or acquiring discount coupons without FUJIMAE SL's express authorization is not permitted.

- **Error Messages:**

1. If a coupon has been used in previous purchases or is not valid, an error message indicating **"1. This coupon does not exist" will be displayed.**
2. If you receive an error message indicating that the coupon cannot be applied to the order you are trying to process, check the following:
 - That the coupon has not already been redeemed.
 - That the coupon has not expired.
 - That the coupon has been entered correctly.
 - That the item you wish to purchase meets the stipulated conditions; otherwise, you cannot enjoy the discount.

- **Sweepstakes on Social Media:**

In the event of conducting sweepstakes on Social Media platforms such as Instagram, you should be aware that these platforms do not sponsor or associate in any way with the organizer of the sweepstakes.

Participants release Instagram from any liability arising from non-compliance with the sweepstakes' legal rules.